

Art Skidmore
President and CEO, Hummingbird Wireless
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November 15, 2011

This letter serves as a commendation and recommendation for the excellent performance that Tim Preston provided to Hummingbird Wireless. He consistently demonstrated a high sense of dedication, integrity, and professionalism.

I hired Mr. Preston as a network consultant in April 2010. Initially he was asked to assess, audit and inventory the network and its equipment, as well as resolve customer support issues. Eventually he took over full management of the network (with the exception of billing).

Tim's ability to juggle multiple tasks simultaneously while delivering excellent customer service surpassed my expectations. He single-handedly managed all technical and logistical aspects of existing operations. At the same time, he developed a web application which reduced customer support response times drastically by centralizing connection data and statistics. Tim also plotted, tested, deployed and migrated customers to five new access points which reduced capacity issues on existing tower sectors and increased overall link throughput for affected customers.

It is my pleasure to recommend Tim to any one in need of an intelligent, diligent, level-headed and imaginative I.T. professional.

Sincerely,

A handwritten signature in black ink, appearing to read 'Art Skidmore', with a long horizontal flourish extending to the right.

Art Skidmore,